





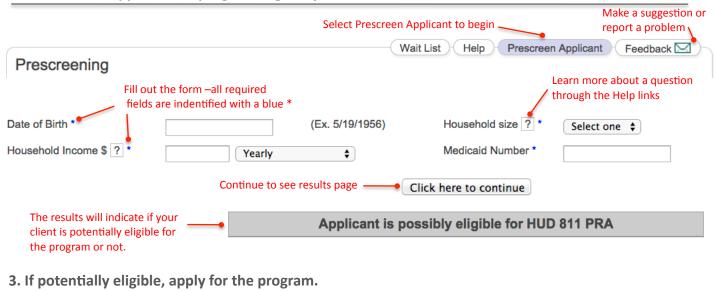
4. Helpful Hints

HUD Section 811 PRA

1. Request a username and password or login if you already have a Socialserve.com username.

www.socialserve.com/Enter/XX → select "register as a new user" or "login" (replace XX with state abbreviation)

2. Screen new applicant for program eligibility.



From the results page, choose continue filling out the application			on Progress: Pa	age 1 of 3
	Personal Data	The application is three pages long		ges long
	Continue through al	Continue through all pages Click here to continue		
Successful completion of the application will result in your client application in a Pending: New Status	Wait List: HUD 811 Project Rental Assistance Applicant: John Smith (ID: 7067) Status: Pending: New	Wait List Help DOB: 01/01/1965	Prescreen Applicant Gender: Male	Feedback Priority ?: 1
	Edit Person	al Edit Housing Edit In	ncome and Household	Applicant Info Add Event / Note

- •System is for case manager / housing professional use with username and password, not for general public
- •Keep your clients information up-to-date by logging in and editing the application
- •You and your client will be notified if/when there is a housing match for your client
- •Client is subject to additional eligibility criteria required per property provider